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## 1. Customer Experience and Registration Steps

### A. Apply for ICM Securities account.

- Click on the following link to open an ICM Securities account:  
English: <http://regicmsecurities.globaltradingnetwork.com/EN/register/start>  
Arabic: <http://regicmsecurities.globaltradingnetwork.com/AR/register/start>

- Choose the registration type Individual or Corporate

"If you have an application reference, you can resume your previous registration attempt by entering the application reference number".



Select Registration Type	Resume a Previous Registration Attempt
<input type="button" value="Individual"/> <input type="button" value="Corporate"/>	Enter the Reference Number: <input type="text"/> <input type="button" value="Go"/>

### B. Individual Application

#### ➤ Bio

Please fill your personal and contact details and choose the User name you want and then click on Next

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1 Bio 2 Account 3 Bank 4 Finance 5 Finish

Title: Mr First Name: John Family name: Smith

Preferred Language: English Username: John Smith

Email: John.Smith@example.com Confirm Email: John.Smith@example.com Mobile: 7711111111

Product:  Equities

Trading Experience:  Non-Professional

Next

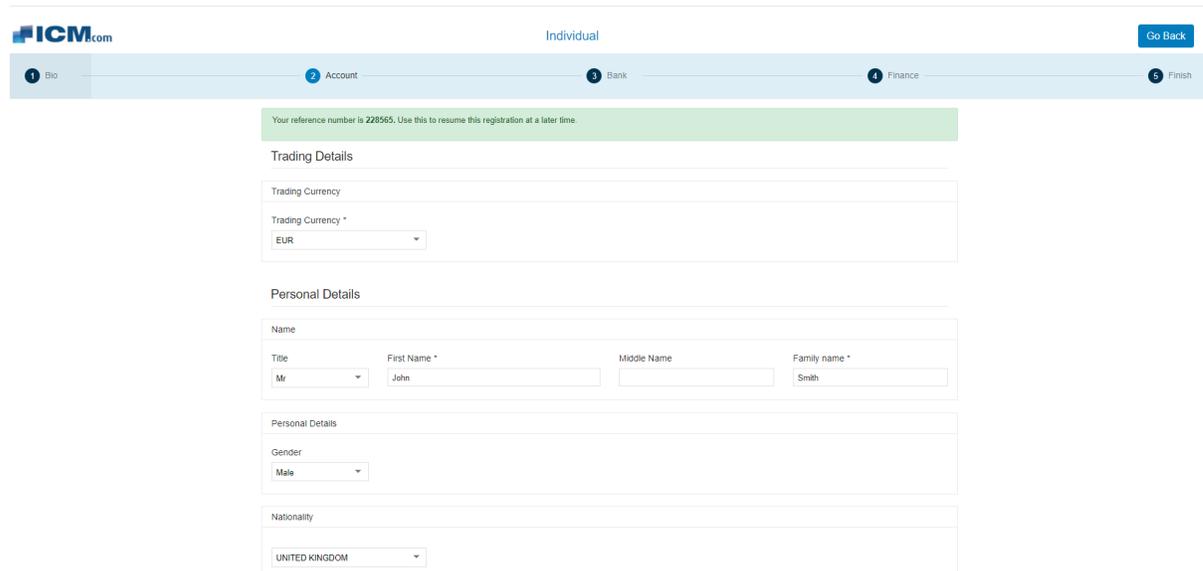
#### ➤ Account

Once you finish the Bio steps, an application reference number will be initiated where you can use it to complete your application later on.

- Choose the Trading Account Currency
- Personal details (Gender, Nationality, Date and Place of Birth) as well as the Passport number with the Issue/Expiry date.

“Passport number: We can only differentiate customers by the passport numbers not email addresses. (Email address can be used by two different clients on registration but must be different Passport number)”

- Choose and fill your Personal Identification Type, Number and Expires “Not Mandatory”
- Contact details and Address.
- Employment details.
- Please answer by yes or no for the two employment questions. “If you are an employee of a brokerage or asset management company and or a director/officer in a public limited company”.



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Your reference number is 228565. Use this to resume this registration at a later time.

**Trading Details**

Trading Currency

Trading Currency \*

EUR

**Personal Details**

Name

Title First Name \* Middle Name Family name \*

Mr John Smith

**Personal Details**

Gender

Male

**Nationality**

UNITED KINGDOM

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Date of Birth

Date of Birth \*  Place of Birth

Passport Number

Passport Number \*  Passport issue date \*  Passport expiry date \*

Personal Identification Number

Identification Type  Identification Number  Identification issue date  Identification expiry date

Contact Details

Contact Details

Mobile \*  Secondary Mobile  Land Line  Secondary Land Line

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Mobile \*  Secondary Mobile  Land Line  Secondary Land Line

Permanent Address

Address Line 1 \*  Address Line 2  Country

Employment Details

Employment Details

Employment Status \*  Job Title \*  Nature of Business \*

Employer

Employer \*

Are you an employee of a brokerage or an asset management company?  
 Yes  No

Are you a director or an officer in a public limited company?  
 Yes  No

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Employment Details

Employment Details

Employment Status \*  Job Title \*  Nature of Business \*

Employer

Employer \*

Are you an employee of a brokerage or an asset management company?  
 Yes  No

Are you a director or an officer in a public limited company?  
 Yes  No

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### ➤ Bank

Please fill your Bank account details in full.

Note: This bank account will be used to fund your ICM Securities trading account.

The screenshot shows a registration progress bar with five steps: 1. Bio, 2. Account, 3. Bank, 4. Finance, and 5. Finish. Step 3, 'Bank', is currently active. Below the progress bar is a green box with the text: 'Your reference number is 21073. Use this to resume this registration at a later time.' The form is divided into two sections: 'Bank Details' and 'Bank Account'. 'Bank Details' includes a text input for 'Bank Name \*' and a dropdown menu for 'Country \*' with 'UNITED KINGDOM' selected. 'Bank Account' includes text inputs for 'Bank Account Number \*' and 'IBAN Number', a text input for 'Branch Name \*', and a dropdown menu for 'Account Currency \*' with 'EUR' selected. At the bottom right of the form are 'Back' and 'Next' buttons.

### ➤ Finance

Please fill the require Financial Information as below:

- Approx. annual income
- Approx. net worth
- Initial Deposit amount
- Source of funds

The screenshot shows a registration progress bar with five steps: 1. Bio, 2. Account, 3. Bank, 4. Finance, and 5. Finish. Step 4, 'Finance', is currently active. Below the progress bar is a green box with the text: 'Your reference number is 21073. Use this to resume this registration at a later time.' The form is titled 'Finance Information' and contains four fields: 'Approximate Annual Income \*' with a dropdown menu showing '0 - \$49K', 'Approximate net worth excluding principal of residence \*' with a dropdown menu showing '\$10K - \$499K', 'Initial Deposit Amount \*' with a text input field, and 'Source of funds \*' with a text input field.

### Investment information as below:

- Percentage of capital you will invest in the capital markets
- Investment Objectives. Choose between the following:
  - Capital Protection
  - Income Balanced
  - Growth Speculation
- Please answer by yes or no the questions about your experience in Bond, Share Trading, Investment funds and FX.
- Please confirm your years of Experience, how active you are and if you have done any related courses.

The screenshot shows a progress bar at the top with five steps: 1 Bio, 2 Account, 3 Bank, 4 Finance, and 5 Finish. Below the progress bar is a form titled "Investment Information".

The form contains the following fields:

- Percentage of capital will you invest in capital markets: A dropdown menu with "25% - 50%" selected.
- General Investment Objectives: A dropdown menu with "Capital Production" selected.
- Experience in Bonds? \*: Radio buttons for Yes and No, with "No" selected.
- Experience in share trading? \*: Radio buttons for Yes and No, with "No" selected.
- Experience in investment funds? \*: Radio buttons for Yes and No, with "No" selected.
- Experience in FX or other derivatives? \*: Radio buttons for Yes and No, with "No" selected.
- How many years \*: A text input field.
- How Active \*: A dropdown menu with "<10 per month" selected.
- Any course related to investment business \*: A text input field.

Tax Residence Information: Please fill your tax information if applicable.

### ➤ Finish

- Please read, understand and tick the boxes of the Customer Agreement "Terms & Conditions" our Privacy policy and our Risk Disclosures.
- Please read, understand and tick the boxed of the Exchange agreements.
- Click Next to submit your application.
- You should receive a confirmation email with a PDF file of your filled registration form. You can download the filled application on your device by clicking on "Download the registration form"

### Registration Completed

You should receive a confirmation email shortly. If you do not receive a confirmation email, please contact our support services. Use the link to download the PDF version of your filled registration form. Please send a duly signed copy of the registration form by courier to below address. That verifies that this form has been filled with your full knowledge and consent. If you have further clarification, please contact us through any of the following means.

#### Contact Information

##### Office Address

ICM Capital (Mauritius) Limited

Silicon Avenue, 40 Cybercity Suite 207, 2nd floor, The  
Catalyst 72201 Ebene Mauritius

##### Phone Number

+44 207 634 9779

##### Fax Number

+44 207 516 9137

##### Email

[support@icmcapital.mu](mailto:support@icmcapital.mu)

##### Client Services

+44 207 634 9779

[Download the filled registration form](#)

- Once you submit your application, our representative will get in touch with you to obtain the require supporting document.
- On completion of the require documents, your application will be reviewed by our team. Once your application being approved, you will receive two separate emails with your Account number and Password.

## 2. ICM Securities Platform

ICM Securities available as a web-based platform on PC



Or you can download the application on your mobile phone "IOS and Android"

### App Store Preview



ICM Securities (Trading Platform)	Link
Web	<a href="https://icmsecurities.globaltradingnetwork.com/web/login">https://icmsecurities.globaltradingnetwork.com/web/login</a>
Apple Store (IOS)	<a href="https://apps.apple.com/ae/app/icm-securities-gtn/id1471313145">https://apps.apple.com/ae/app/icm-securities-gtn/id1471313145</a>
Play Store (Android)	<a href="https://play.google.com/store/apps/details?id=com.gtn.icm">https://play.google.com/store/apps/details?id=com.gtn.icm</a>

### 3. Funding

You can deposit funds in your ICM Securities account through bank transfer directly into our bank account from the same bank account you have used and confirmed during the registration. Please ensure you use your full name and ICM Capital account number as a reference.

**Bank Name:** SBM Bank (Mauritius) Limited

**Bank Address:** 6th Floor SBM Tower, Port Louis

**SWIFT Code:** STCBMUMU

**IBAN Number (USD):** MU77STCB1170000000393357000USD

**Account Number (USD):** 50100000393357

**IBAN Number (EUR):** MU19STCB1170000000393340000EUR

**Account Number (EUR):** 50100000393340

**IBAN Number (AED):** MU77STCB1170000000393432000AED

**Account Number (AED):** 50100000393432

**IBAN Number (GBP):** MU33STCB1170000000393388000GBP

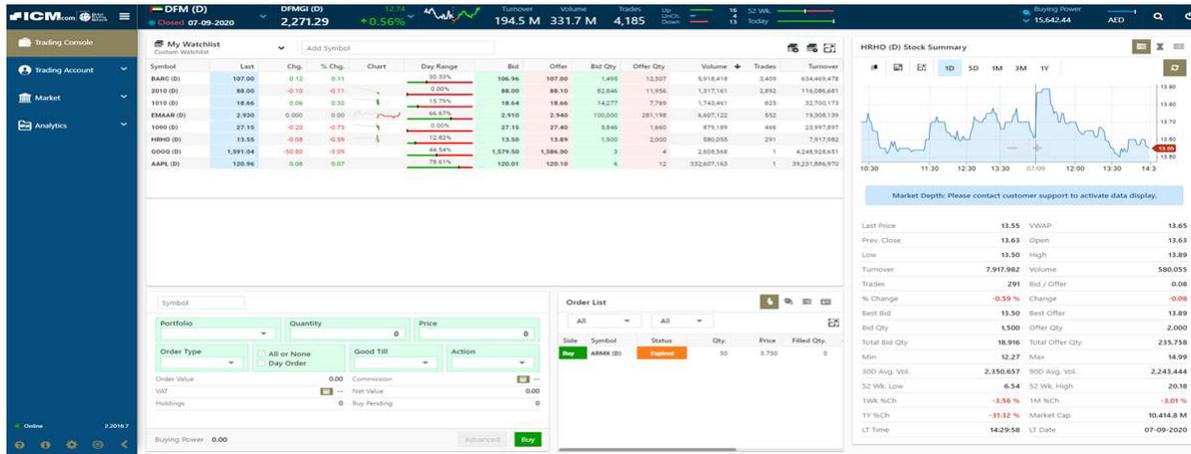
**Account Number (GBP):** 50100000393388

**Beneficiary Name:** ICM Securities

**Beneficiary Address:** Silicon Avenue, 40 Cybercity Suite 207, 2nd floor, The Catalyst 72201, Ebene, Mauritius

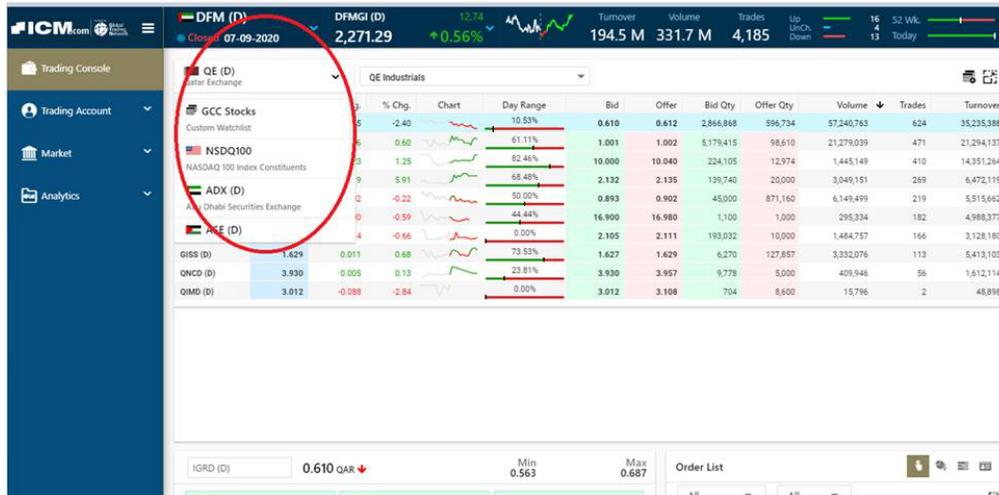
### 4. Trading Console

In the Trading Console, you can manage the important trading activities within one click.



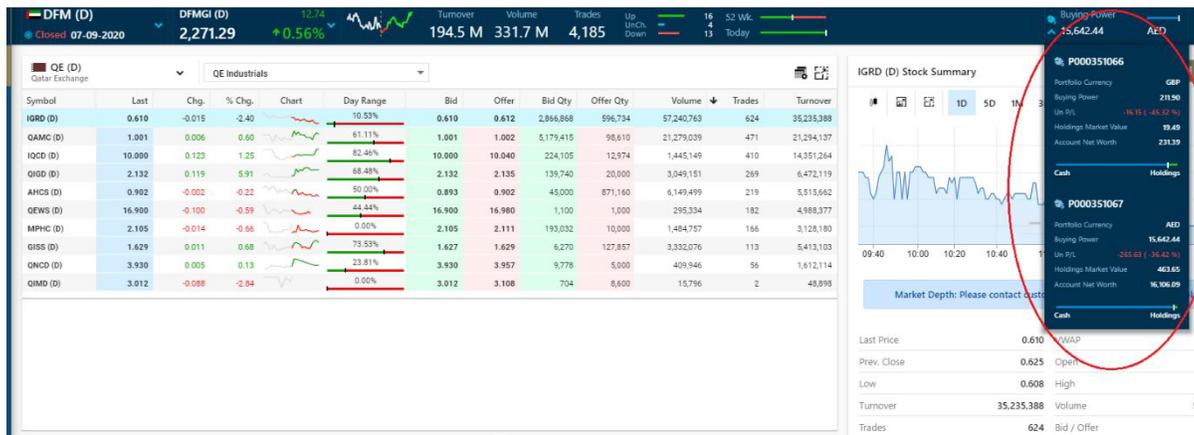
#### How to Place an order?

- Choose the market which ever you want to trade or choose the stock from you watch list



*Make sure you have buying power in the local currency, if not this has transferred from which currency we have.*

*The option for cash transfer is available under TRADING ACCOUNTS- REQUEST- CASH TRANSFER*

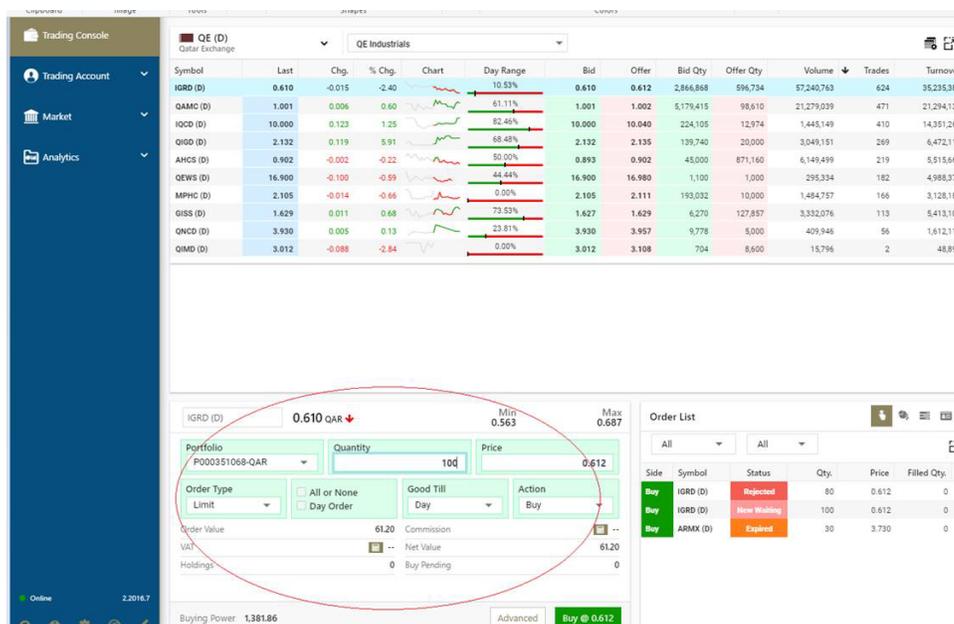


One clicks on any stock will the pop you with below details.

- Portfolio – shows by default if you have buying power
- Quantity – Required Quantity to Buy
- Price- Shows the market price (Can be deleted if its pending order)
- Order type – Market order/Pending order

Below link shows the different order type:

<https://help.globaltradingnetwork.com/helpguides/mubashertradeV2-en/trading-account/orders/>



ICM Capital (Mauritius) Limited is registered in Mauritius, and regulated by the Financial Services Commission, Mauritius (FSC Mauritius) under License Number: C118023357.

Registered Address: Silicon Avenue, 40 Cybercity Suite 207, 2nd floor, The Catalyst 72201, Ebene, Mauritius.

### Confirm order Tab

Confirm Order
✕

IGRD (D)	0.610 <span style="color: red;">↓</span>	Min 0.563	Max 0.687
Side	Buy	Expiry Date	--
Qty.	100	TIF	Day
Type	Limit	Day Order	No
Price	0.612	Order Value	61.20
Trade Session	REG	Net Value	96.20

Trading Password \*

You need to put the trading password which is same as login password currently, this is a security measurement set in order to ensure that no one else can place an order using your trading account.

Once the order is placed, it will pop up the message “order sent successfully”, later this can be seen on portfolio tab.

Turnover

✔
Order sent successfully...!
✕

16  
4  
13

52 Wk.  
Today

Bid	Offer	Bid Qty	Offer Qty	Volume	Trades	Turnover
2.030	2.070	150,000	50,490	42,190,034	276	86,327,403
12.10	12.48	50,000	7,499	17,025,920	648	214,965,673
106.90	106.96	11,614	2,500	6,369,022	3,707	682,638,351
264.00	264.10	2,150	12,365	9,326,479	8,287	2,423,684,716
0.1900	0.2500	20,000	20,000	--	1	--
1.20	1.50	200,000	250,000	261,870	1	318,323

### Portfolio

The portfolio gives a live valuation of your securities based on their current market value, the

purchase price and the number of shares held, these shows the open price and current markets price and gives you a total overview of trading so that you can easily track the profits and losses on your securities account.

<https://help.globaltradingnetwork.com/helpguides/mubashertradeV2-en/trading-account/portfolio/>



For help guide, please refer to the below link:

<https://help.globaltradingnetwork.com/helpguides/mubashertradeV2-en/>

## 5. FAQs

### What is share dealing?

Share trading allows you to obtain legal ownership in a specific company. Once you have shares in a company you own the underlying asset and can access company dividends and be able to vote in company meetings.

Once you buy or sell shares, you enter a contract to exchange the legal ownership of the shares for money. This exchange is called settlement and generally occurs two business days after the trade.

You can purchase shares using individually-held electronic funds or leverage your share trading using a margin loan from a margin loan provider.

### How does share dealing work?

First, you'll need to create a shares account which can take less than 5 minutes to register. When your account is up and running, log in to our share dealing platform to discover your next investment.

When you have found the shares that you want to buy, you can purchase.

When you've bought your shares, log in to monitor your investments, collect dividends and reinvest these all in one place. And when the time comes to sell, do so at a click of a button.

### **How long does it take to withdraw funds once I have sold shares?**

When you've sold your shares, your cash will be available to reinvest immediately.

If you want to withdraw the cash back to your bank account, the cash will be available once the shares have "settled". For example, if you sell the shares on a Monday, these should settle on the Wednesday, when you'll be able to withdraw your cash. This is known as a T+2 settlement period, where "T" is the transaction date and "2" is the number of business days after the transaction date.

### **How are dividends paid to my account?**

We'll pay the dividends to your account in cash. You'll be able to see these in your Dashboard and also in your Recent activity.

### **What is the difference between physical stocks and CFDs on single stocks?**

CFD stands for Contract for Difference, which means you are trading with an over the counter product and benefiting from the difference in the price. With physical stocks, you are dealing with real shares of a certain company. By holding a stock, you become the partial "owner" of the specific company. Additionally, while when trading CFDs you need a leverage ratio, with physical stocks you do not, since they are not leveraged products (something that lowers risk immediately).

### **What are the advantages of trading physical stocks?**

When you buy a physical stock of a certain company, you get a chance to participate in the growth of that company. And you are also entitled to the profits made by that company. Additionally, if you hold a physical stock (even it is only one), you could participate in the annual meeting of the shareholders. Physical stocks are also liquid, which means that they could be bought or sold at a fair price.

### **Could I trade physical stocks on MT4 platform?**

No, physical stocks only available on ICM Capital Securities Platform (web and mobile app)

### **Are there any additional taxes deducted when I trade physical stocks?**

No there are no additional taxes that you should pay when trading physical stocks. When you place an order, we levy only commission.

Please note, It is the client's responsibility to report their activity to the tax authorities.

### **What shall I do in order to trade physical stocks?**

If you are interested to open a physical stocks account, please click on "Open Securities account" and complete the live application. ICM Capital, its employees, agents and officers do not provide any tax advice.

Any information provided should not be relied on for tax or other professional advice. You should consult at all times your own tax or professional advisor before engaging in any transaction.

### **How do I open ICM Securities account?**

You can open an ICM Securities account by registering for an account.

Once you complete the registration, our representative will contact you to complete your registration.

### **What type of supporting document you require?**

The document needed to support your ICM Securities application is vary and it include some sort of Proof of Identity and Proof of Address. Our representative will contact you on your registration completion to confirm the require documents.

### **How can I fund my ICM Securities accounts?**

You can deposit funds in your ICM Securities account through bank transfer directly into our bank account from the same bank account you have used and confirmed during the registration. Please ensure you use your full name and ICM Capital account number as a reference.

Due to money laundering regulations, we cannot accept cash deposited into our bank account. Any funds credited in this way will not be added to your account and could result in significant delays on any refund.

### **What is the available Market and what is your commission?**

ICM Capital through its ICM Securities platform offer wide range of markets and exchanges such as:

<b>Region</b>	<b>Market</b>
<b>MENA</b>	<b>ADX - Abu Dhabi Exchange</b>
	<b>DFM - Dubai Financial Market</b>
	<b>DIFX - NASDAQ Dubai</b>
	<b>BSE - Bahrain Bourse</b>
	<b>CASE - The Egyptian Exchange</b>
	<b>ASE - Amman Stock Exchange</b>
	<b>MSM - Muscat Securities Market</b>
	<b>DSM - Qatar Exchange</b>
	<b>TDWL - Saudi Stock Exchange/ Tadawul</b>
	<b>BK - Boursa Kuwait</b>
<b>Europe</b>	<b>CHIX - Chi-X Europe</b>
	<b>LSE - London Stock Exchange – Domestic</b>
	<b>GBLSEI – London Stock Exchange – International</b>
<b>America</b>	<b>AMEX - NYSE American</b>
	<b>NYSE - New York Stock Exchange</b>
	<b>NSDQ – Nasdaq</b>
	<b>NSDQBB – OTC Markets</b>
	<b>NSDQOT – OTC Markets</b>

For information about the commission and rates, please visit the following link:  
<https://www.icm.com/products/icm-securities/#securities-contract-specifications>

### **Can I deposit using Credit Card or any alternative methods?**

Unfortunately, you can only deposit into your ICM Securities account through direct bank transfer.

### **How long does it take for my funds to reach my ICM Securities trading account?**

ICM Capital aim to process and deposit the funds into your trading accounts within 24 hours of receipt (Monday – Friday).

Please note: International transfer could take up to 5 working days for the funds to reach us.

Some international transfers will incur a fee charged by your bank or ours. Any charges will come out of the amount that you transfer and therefore we will only credit your account with the funds that we receive. We cannot be held accountable for any bank charges.

### **What is the minimum deposit?**

There is no minimum on how much you can deposit in your ICM Securities account