



Privacy Notice

Introduction

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PRIVACY NOTICE

At ICM Capital, we are committed to maintaining the highest standards of integrity. In the course of our business, it is necessary to collect Personal Information about our potential clients. We take this activity seriously and seek to provide fair, secure and appropriate methods for the handling of Personal Information. All such activities are intended to be consistent with both generally accepted privacy ethics and standard business practices. Your Personal Information may be shared with a limited number of trusted partners and/or affiliates of ICM where such use is restricted to the management of your account and will not breach any elements of the EU General Data Protection Regulation (GDPR).

If you have any questions or comments about ICM Capital Privacy Policy, you can contact our Customer Support Team: support@ICMCapital.co.uk or +44 207 634 9770.

PERSONALLY IDENTIFIABLE INFORMATION

ICM Capital shall process your personal data as a Data Processor when you specifically opt-in and provide us with your consent, during your application to open a Metatrader 4 account. ICM Capital has a lawful base for processing your data, and it is for the following reason; 'processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into the contract.'

If you open an ICM Capital Metatrader 4 account, you will be asked for information regarding your name and address, employment and salary details. As part of the Money Laundering Regulations 2017, and ICM Capital's regulatory requirements with the Financial Conduct Authority (FCA), we are required to establish proof of your identity and address during the on-boarding stage. This process is conducted mainly by ICM Capital by requesting, and processing copies of your personal identifiable information, but also involves the use of third parties who conduct electronic verifications on our behalf. You might be asked to supply additional information to support any unsuccessful verification attempts.

Where stated we may use the personal information you provide to contact you in the future about ICM Capital products and services. We only hold data which is necessary to offer the services provided on our website.

THIRD PARTY SITES

This website contains links to other websites. Please note that ICM Capital cannot be held responsible for the privacy policies of other websites. We encourage all visitors to be aware and read the privacy statements of every website that collects personally identifiable information. ICM Capital can confirm that it has a strict policy of not sharing your Personal Identifiable Information with an unauthorized third party under any circumstances.

PRIVACY STATEMENT CHANGES

ICM Capital may change this privacy statement at any time. If a change does occur, you will be notified accordingly, and where applicable your consent would be required. You are advised to read the statements so that you are satisfied with the privacy conditions under which you provide ICM Capital with your personal information.

EU GENERAL DATA PROTECTION REGULATION (GDPR)

ICM Capital as a Data Controller and Processor is bound to comply with the requirements and principles of GDPR in controlling and processing your personal identifiable information. ICM Capital is registered with the Information Commissioner's Office (ICO), who is the UK's independent authority set up to uphold information rights in the public interest, promoting openness by public bodies and data privacy for individuals.

RETENTION OF RECORDS

We will keep Personal Information only as long as it is necessary and required to do so subject to FCA regulation, including for the purposes of updating the product or services or as required by law. The retention period of your personal identifiable information is for a minimum of 5 years. You have a right to request to erase your information, however this is subject to the 5-year retention period mentioned above.

When the Personal Information is no longer required, it will be destroyed either by shredding or other approved destruction methods to prevent unauthorized parties from gaining access to the information during and after the process.

YOUR RIGHTS

The GDPR provides the following rights for individuals:

1. The right to be informed
2. The right of access
3. The right to rectification
4. The right to erasure
5. The right to restrict processing
6. The right to data portability
7. The right to object
8. Rights in relation to automated decision making and profiling.

For further details on each of your rights, please visit the [link here](#).

WE WILL SAFEGUARD INFORMATION IN OUR CUSTODY

We have developed and will maintain security procedures to safeguard Personal Information against loss, theft, copying, and unauthorised disclosure, use or modification. Access to Personal Information is restricted to employees and authorised service providers who need it to perform their work.

RIGHT TO WITHDRAW CONSENT

You have the right to withdraw your consent at any time, subject to meeting one of the following conditions:

- 1.** Your personal identifiable information to which has been processed by ICM Capital has surpassed the 5-year retention period;
- 2.** You do not have an open MetaTrader4 account; or
- 3.** You failed to open an MetaTrader4 account (for example due to being refused during the application stage).

If you meet one of the above conditions, you may contact us at any time and withdraw your consent.

RIGHT TO LODGE A COMPLAINT

You retain the right to lodge a complaint with the ICO if you believe or consider that the processing of your personal identifiable data by ICM Capital infringes the key principles of GDPR. We have provided a link to the ICO's website for their contact details.

COOKIES

How is your Personal Information collected by our website?

Personal Information may be submitted to both the public and private areas of our website.

Personal Information may be submitted on our website in two areas:

1. Public Area

If you do provide your name and address on the public area of this website in order to request information about our products and services, you may voluntarily provide additional personal information. You will be asked to provide your Personal Information in this area for the purposes of registering with ICM Capital and opening an account with us.

2. Private Area

To ensure a good quality of service we may monitor and record any communication you have with us whether in writing, by phone or by electronic mail. E-mail is not encrypted to / from either the public or private areas of this website. ICM Capital recommends that you do not send us Personal Information by e-mail.

How we use Cookies on our Site and what Information we collect. For information about cookies please refer to www.allaboutcookies.org.

SESSION COOKIES

We use session cookies for the following purposes:

- To allow you to carry information across pages of our site and avoid having to re-enter information.
- Within registration to allow you to access stored information.
- Non personal data for tagging purposes only (by random number).

PERSISTENT COOKIES

We use persistent cookies for the following purposes:

- To help us recognise you as a unique visitor (just a number) when you return to our website and to allow us to tailor content or advertisements to match your preferred interests or to avoid showing you the same adverts repeatedly.
- To compile anonymous, aggregated statistics that allow us to understand how users use our site and to help us improve the structure of our website.
- To internally identify you by account name, name, email address, customer ID, currency and location (geographic and computer ID/IP address).
- To differentiate users who are on the same network to enable us to correctly allocate bets to the appropriate account.
- Within research surveys to ensure you are not invited to complete a questionnaire too often or after you have already done so.

THIRD PARTY COOKIES

Third parties serve cookies via this site. These are used for the following purposes:

- To serve advertisements on our site and track whether these advertisements are clicked on by users.
- To control how often you are shown a particular advertisement.
- To tailor content to your preferences.
- To count the number of anonymous users of our site.
- For website usage analysis.

USE OF WEB BEACONS

Some of our Web pages may contain electronic images known as Web beacons (sometimes known as clear gifs) that allow us to count users who have visited these pages. Web beacons collect only limited information which including a cookie number, time and date of a page view, and a description of the page on which the Web beacon resides. We may also carry web beacons placed by third party advertisers. These beacons do not carry any personally identifiable information and are only used to track the effectiveness of a particular campaign.

DISABLING/ENABLING COOKIES

You have the ability to accept or decline cookies by modifying the settings in your browser. However, you may not be able to use all the interactive features of our site if cookies are disabled.

To find out how to enable/disable cookies see www.allaboutcookies.org.

ICM Capital Limited is authorised and regulated by the Financial Conduct Authority (FCA) Register Number: 520965.

ICM Capital Limited is a wholly owned subsidiary of ICM Holding SARL, registered address: 121, Avenue De La Faïencerie, L-1511 Luxembourg.

ICM Capital Limited is a company registered in England and Wales, registered number: 07101360.

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